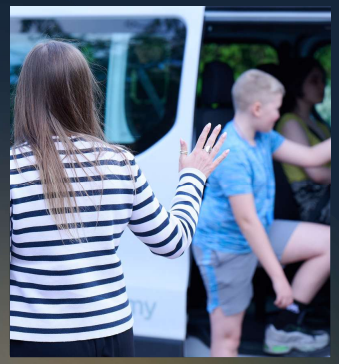
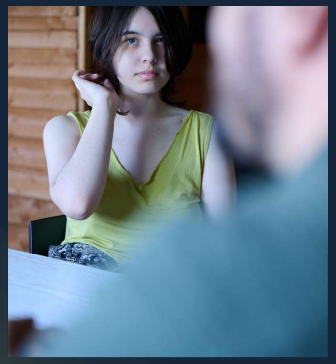
Stories that shape us.

*"I found the **right place** for me"*





Reggie's Story
A Current Learner

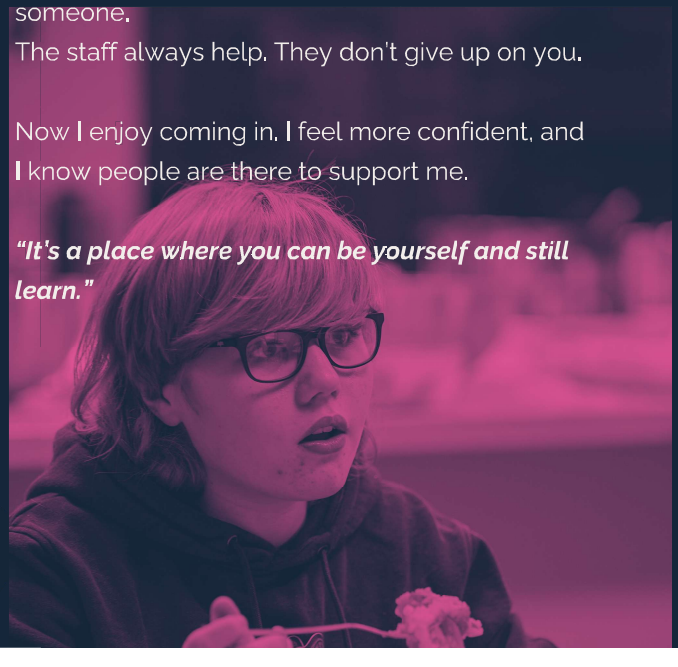
When I first started at Pivot, I didn't go in full time. I found school difficult and wasn't used to being there every day.
The staff understood that straight away. They didn't push too much, they just supported me and helped me build up slowly.
Over time, things changed.
I've been in different classes, but with help from staff and meetings where they listened to what I needed.

I found the right place for me.

There's always something to do here. Lessons are different, and there are activities that help you feel comfortable. If you're struggling, you can take a break, go for a walk, or talk to someone.
The staff always help. They don't give up on you.

Now I enjoy coming in. I feel more confident, and I know people are there to support me.

"It's a place where you can be yourself and still learn."



Dawn's Story
A Parent's View

When Pivot was first mentioned to us, we were unsure. It wasn't what we expected, and we didn't know what it would be like for our child. But when we visited, everything changed.
I remember crying. I couldn't believe a place like this existed. It felt calm, thoughtful, and completely focused on the children. For the first time, it felt like somewhere that truly understood what my child needed.

Before Pivot, my child had struggled for years. Attendance was low, anxiety was high, and there were large gaps in learning. School had become something to fear, not something to look forward to.

At Pivot, everything is different. Her wellbeing comes first. The staff listen, they respond, and they genuinely care.
Even during very difficult times, including serious illness, the support didn't stop. Staff stayed in touch, visited us, and supported us as a family.

Now, she attends full time. She is happy. She wants to be there.
The impact on our family has been incredible.

"For the first time, it feels like everything is going to be okay."

Millie's Story

An Alumni Learner

I didn't like my mainstream school. I didn't feel listened to, and I didn't think things were going to get any better.
When I first came to Pivot, I didn't expect much. It felt small, and I wasn't sure it would be any different.
But after a couple of weeks, everything changed.
The lessons were engaging, the staff listened, and for the first time I felt like I could be myself.
They understood me and helped me with both my learning and how I was feeling.
I **started to enjoy school again.**
Now I'm at college studying animal care, something I love.
I'm planning to continue and build a future working with animals.
I still go back to visit Pivot sometimes
.***"It's the place that helped me believe in myself again."***



Abby's Story

A Staff Perspective

Before joining Pivot, I wasn't sure what direction my career would take.
I had experience working with children, but I hadn't found the right path.
That changed when I joined Pivot.
I started as a Learning and Behaviour Mentor, working closely with learners in the classroom.
Over time, I was given opportunities to take on more responsibility, from leading small groups to delivering lessons.
It was through those experiences that I realised I wanted to become a teacher.
With support from the leadership team, I've been able to begin that journey through an apprenticeship.
That level of encouragement and belief has made a huge difference.
Working at Pivot is challenging, but it's equally supportive.
There is a strong sense that everyone is working together, and that development is part of the culture.
I can see a long-term future here, and I'm proud to be part of it.

"It's a place where you're supported to grow, not just do the job."



